



FOR IMMEDIATE RELEASE

CareStar Expands to Kentucky for DBHDID

Northern Kentucky - Cincinnati, Ohio January, 2018 – President, Pamela E. Zipperer-Davis, has announced that CareStar has been approved by the Kentucky Department for Behavioral Health, Developmental and Intellectual Disabilities (DBHDID) to provide Case Management and Assessment Services for Kentucky’s most vulnerable waiver population with medical and behavioral health conditions enrolled in the Supports for Community Living (SCL) Program and the Michelle P. Waiver. This aligns with CareStar’s mission, “Improving Communities by Improving Lives.”

As a Case Management Provider, CareStar’s expert professionals will assist waiver participants with complex needs by identifying and addressing barriers, accessing needed resources and services offered through the waiver as well as community options, while maintaining family and other relationships and support. CareStar’s superior patient-focused clinical management programs continue to drive a 94% patient satisfaction rating, and we are looking forward to demonstrating this same level of excellence for Kentucky.

“This achievement speaks to the wonderful individuals that work for CareStar while helping those in need live quality lives in their home or a community setting. We are called to our mission of improving communities by improving lives. This is a testament to CareStar’s 30-year track record of success in home and community-based programs,” said Pamela E. Zipperer-Davis, President, of CareStar, Inc.

About CareStar

CareStar was founded in 1988 in Cincinnati, Ohio and continues as an industry leader in the field of Long-Term Case Management, Assessment and Innovative Software Development Solutions. CareStar developed an online education system in 2006 to serve the continuing educational needs of Home Health Aides/Agencies, Personal Care Technicians and Certified Nursing Assistants.

In addition to our clinical and online learning expertise, our software services provide applications, report writing, data management, query development and other technology services to healthcare organizations and government entities. We strive to help organizations achieve peak performance and efficiency through our software applications and technology services.

CareStar’s Mission is “Improving Communities by Improving Lives.” CareStar’s services are designed to support individuals with chronic health conditions and/or disabilities, enabling them to safely remain in their home or other community settings and live as independently as



possible. CareStar has a proven track record of designing tailored programs to meet the needs of the customers we serve. In addition to the HITRUST Certification, CareStar is accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF) with commendation, has an A+ rating with the Better Business Bureau, and was a 2017 Goering Center Family and Private Business Finalist for Private Businesses with more than 101 employees. The annual honor is bestowed upon only two companies. This exemplifies what family and private business is and should be.

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To learn more about CareStar, visit CareStar.com

