



FOR IMMEDIATE RELEASE

**Contact: Jerrie O'Rourke
jorourke@carestar.com**

CareStar Signs Contract with National Multiple Sclerosis Society to Help People Living with MS

Northern Kentucky - Cincinnati, Ohio, May 14, 2018 – CareStar President, Pamela E. Zipperer-Davis, has announced that CareStar has signed a contract to provide expanded case management services for the National Multiple Sclerosis (MS) Society. CareStar's reputation for excellence with the Ohio Valley and Ohio Buckeye MS Chapters led to this expansion. This aligns with CareStar's mission, "Improving Communities by Improving Lives."

Since 2009, CareStar has been providing expert case management services for the Ohio Valley Chapter, receiving a Valuable Support of Walk MS award in 2014. In 2016, CareStar was asked to expand services to the Buckeye Chapter. Once again, this year, the Society has requested expanded services. As a case management and assessment provider, CareStar's expert case managers assist clients with complex needs by identifying and addressing barriers, accessing needed resources and services, as well as community options, while maintaining family and other relationships and support. CareStar's superior patient-focused clinical management programs continue to drive a 94% patient satisfaction rating.

"This achievement speaks to the wonderful individuals who work for CareStar while helping those in need live quality lives in their home or a community setting. We are called to our mission of improving communities by improving lives. This is a testament to CareStar's 30-year track record of success in home and community-based programs," said Zipperer-Davis.

"People living with MS are sometimes faced with complex and challenging situations that threaten their ability to live independently," said Cyndi Zagieboylo, the Society's President and CEO. "By partnering with qualified individuals and agencies that provide case management services within local communities, we can provide people living with MS access to experts on services and resources to meet their individual needs where they live. Our mission at the Society is to help people with MS live their best lives and helping them live independently goes a long way to achieving that goal."

To access the Society's case management system, call 1-800-344-4867 and ask for an MS Navigator.



About CareStar

CareStar was founded in 1988 in Cincinnati, Ohio and continues as an industry leader in the field of Long-Term Case Management, Assessment and Innovative Software Development Solutions. CareStar developed an online education system in 2006 to serve the continuing educational needs of Home Health Aides/Agencies, Personal Care Technicians and Certified Nursing Assistants.

In addition to our clinical and online learning expertise, our software services provide applications, report writing, data management, query development and other technology services to healthcare organizations and government entities. We strive to help organizations achieve peak performance and efficiency through our software applications and technology services.

CareStar's Mission is "Improving Communities by Improving Lives." CareStar's services are designed to support individuals with chronic health conditions and/or disabilities, enabling them to safely remain in their home or other community settings and live as independently as possible. CareStar has a proven track record of designing tailored programs to meet the needs of the customers we serve. In addition to the HITRUST Certification, CareStar is accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF) with commendation, has an A+ rating with the Better Business Bureau, and was a 2017 Goering Center Family and Private Business Finalist for Private Businesses with more than 101 employees. The annual honor is bestowed upon only two companies. This exemplifies what family and private business is and should be.

To learn more about CareStar, visit CareStar.com

About the National Multiple Sclerosis Society

The Society mobilizes people and resources so that everyone affected by multiple sclerosis can live their best lives as we stop MS in its tracks, restore what has been lost and end MS forever. Last year alone, through our comprehensive nationwide network of services, the Society devoted more than \$100 million to connect approximately one million people affected by MS to the connections, information and resources they need. To move closer to a world free of MS, the Society also invested \$42 million to support more than 380 new and ongoing research projects around the world. We are united in our collective power to do something about MS now and end this disease forever.

For more information about multiple sclerosis and the National MS Society go to nationalMSSociety.org.

