



FOR IMMEDIATE RELEASE

CMS Awards CareStar Quality Improvement Organization-like Certification

Northern Kentucky - Cincinnati, Ohio January, 2018 – President, Pamela E. Zipperer-Davis, is proud to announce its five (5) year Certification as a Quality Improvement Organization-like (QIO-like) organization by the Center for Medicare and Medicaid Services (CMS). As a leader in Case Management, Assessment, Technology and Software Development, CareStar will use this Certification to assist our customers with quality assurances, improve healthcare delivery and reduce costs. This Certification enables CareStar to expand its operations across the United States.

Administered by the Centers for Medicare and Medicaid Services (CMS), a QIO-like organization is made up of a group of expert healthcare clinicians and professionals contracted to complete utilization reviews and analyze patterns of care related to medical necessity and quality review. State Medicaid Agencies and organizations contracting with CareStar for QIO-like services are eligible for an enhanced Federal match of funds up to 75 percent. This makes the QIO-like Certification one of CMS's most significant programs to improve quality and efficiency of healthcare delivery. The QIO-like Certification compliments CareStar's recent HITRUST Certification, obtained in 2017. The HITRUST Certification validates that CareStar and CareStar Information Systems are committed to meeting key healthcare regulations and protecting sensitive private healthcare information.

"This certification from CMS is a testament to CareStar's 30-year track record of success in the healthcare sector. Our leadership in home and community-based programs, provider oversight and continuous quality improvement aligns with our mission of improving communities by improving lives, and will enable us to help our partners improve care delivery," said Pamela E. Zipperer-Davis, President, of CareStar, Inc.

About CareStar

CareStar was founded in 1988 in Cincinnati, Ohio and continues as an industry leader in the field of Long-Term Case Management, Assessment and Innovative Software Development Solutions. CareStar developed an online education system in 2006 to serve the continuing educational needs of Home Health Aides/Agencies, Personal Care Technicians and Certified Nursing Assistants.



In addition to our clinical and online learning expertise, our software services provide applications, report writing, data management, query development and other technology services to healthcare organizations and government entities. We strive to help organizations achieve peak performance and efficiency through our software applications and technology services.

CareStar's Mission is "Improving Communities by Improving Lives." CareStar's services are designed to support individuals with chronic health conditions and/or disabilities, enabling them to safely remain in their home or other community settings and live as independently as possible. CareStar has a proven track record of designing tailored programs to meet the needs of the customers we serve. In addition to the HITRUST Certification, CareStar is accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF) with commendation, has an A+ rating with the Better Business Bureau, and was a 2017 Goering Center Family and Private Business Finalist for Private Businesses with more than 101 employees. The annual honor is bestowed upon only two companies. This exemplifies what family and private business is and should be.

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To learn more about CareStar, visit CareStar.com

